

HP LaserJet 1020 Printer

Simple. Compact. Affordable.

The perfect fit for you and your business



Simple

- Easy set-up and usage with Hi-Speed USB 2.0 connectivity
- Easy access and replacement of HP LaserJet print cartridge with Smart Printing technology¹

Compact performer

- Compact design suited for desktops and bookshelves
- First page out in under 10 seconds² with Instant-on Technology
- Fast print speed of up to 15 ppm/14 ppm (letter/A4)²
- Robust monthly duty cycle of 5,000 pages

Affordable professional print quality

- Host-based print driver allows for high-quality complex print jobs
- FastRes 1200 and HP Resolution Enhancement technology (REt) ensures continuous professional-quality print-outs

Renowned HP LaserJet quality and reliability

- HP is the undisputed leader in providing reliable printing solutions for over 20 years
- HP is the No. 1 monochrome laser printer³
- Awarded by PC Magazine's Service and Reliability Survey
 - An "A" rating for 12 years running⁴
 - An "A+" rating for 2 years running⁴
 - Clinched the top spot for 13 consecutive years⁵

¹ Using genuine HP supplies ensures availability of all HP printing features.

² Exact speed depends on system configuration, software programs and document complexity.

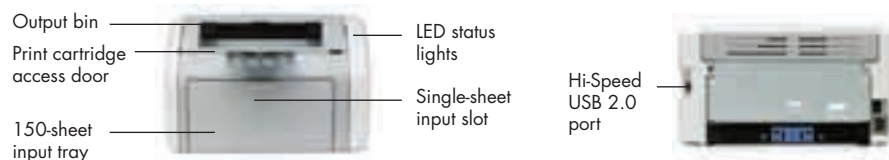
³ In Asia Pacific (excluding Japan). Source: IDC Asia/Pacific Quarterly Printer Tracker 3Q 2004.

⁴ August 2003 PC Magazine Reader's Choice Award.

⁵ November 2004 PC Magazine Annual Reader Satisfaction Survey.

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Technical specifications



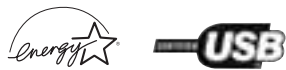
Print speed¹	Up to 15 ppm (letter), 14 ppm (A4)
First page out¹	Less than 10 seconds with Instant-on Technology
Resolution	1200 dpi effective output quality ²
Processor	234 MHz
Memory	2 MB RAM
Duty cycle	5,000 pages per month
Media	
Input	150-sheet input tray, single-sheet multipurpose input slot
Output	100-sheet face down bin
Sizes	Main tray: 147 x 211 mm to 216 x 356 mm (5.8 x 8.27 inches to 8.5 x 14 inches); Multipurpose slot: 76 x 127 mm to 216 x 356 mm (3 x 5 inches to 8.5 x 14 inches); letter, legal, executive, postcard, envelopes (No. 10, Monarch); A4, A5, B5, envelopes (C5, DL, B5), postcards
Weights	Single-sheet input slot: 60 to 163 g/m ² (16 to 43 lb bond); 150 sheet tray: 60 to 105 g/m ² (16 to 28 lb bond)
Types	Paper (plain, LaserJet, photo), envelopes, transparencies, labels, cardstock, postcards
Connectivity	
Interfaces	Hi-Speed USB 2.0 port
Languages and fonts	Host-based printing
Client operating systems	Windows 98 SE, Me, 2000, and XP 32-bit
Operating environment	
Operating temperature	10 to 32.5 °C (50 to 90.5 °F)
Storage temperature	0 to 40 °C (32 to 104 °F)
Operating humidity	20 to 80 % relative humidity, non-condensing
Storage humidity	10 to 80 % relative humidity, non-condensing
Acoustics³	
Sound power	Printing: 6.2 B(A)
Power specifications⁴	
	110 to 127 VAC (± 10%), 50/60 Hz (± 2 Hz), 3.5 amps 220 to 240 VAC (± 10%), 50/60 Hz (± 2 Hz), 2 amps
Power consumption (Energy Star[®] compliant)	
Printing	250 watts
Standby, PowerSave	2 watts
Off	0 watts
Product certifications	
Safety certifications	IEC 60950-1 (International), EN 60950-1 (EU), IEC 60825-1+A1+A2, UL/cUL Listed (US/Canada), GS License (Europe), EN 60825-1+A11+A2 Class 1, 21 CFR Ch 1/SubCh J (Class 1 Laser/LED Device) GB4943-2001, Low Voltage Directive 73/23/EEC with CE Marking (Europe); other safety approvals as required by individual countries
EMC certifications	CISPR 22: 1997/EN 55022: 1998 Class B, EN 61000-3-2: 2000, EN 61000-3-3: 1995+A1, EN 55024: 1998+A1, FCC Title 47 CFR, Part 15 Class B (USA), ICES-003, Issue 4, (Canada), GB9254-1998, EMC Directive 89/336/EEC with CE Marking (Europe), other EMC approvals as required by individual countries
Dimensions (w x d x h)	370 x 242 x 209 mm (14.6 x 9.5 x 8.2 inches)
Weight	5 kg (11 lb)
What's in the box	HP LaserJet 1020 printer, HP LaserJet print cartridge, Getting Started Guide, CD (includes software and user's guide), power cord
Warranty	One-year limited warranty. Warranty varies according to country. Please check with your Hewlett-Packard sales office or your nearest authorised dealer for details.

¹ Exact speed depends on system configuration, software programs and document complexity.

² 600 x 600 dpi with HP RET and FastRes 1200 technology.

³ Declared per ISO 9296; values are subject to change. For current information see www.hp.com/support/lj1020.

⁴ Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.



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Ordering information

Number	Description
Q5911A	HP LaserJet 1020 Printer
Print cartridge	
Q2612A	HP LaserJet print cartridge. Average cartridge yield 2,000 standard pages. ⁵
Cables	
C6518A	USB, 2-meter A to B cable
8121-0549	USB, 2-foot A to B cable
Connectivity	
J7942A	HP Jetdirect en3700 Fast Ethernet external print server (USB 2.0)
J6035C	HP Jetdirect 175x Fast Ethernet external print server (USB)
Media	
92296U	HP LaserJet Transparency Film, A4
Q1298B	HP LaserJet Tough Paper - Box, A4
Q6542A	HP Laser Paper, Soft Gloss, A4
Q6544A	HP Laser Paper, Matte, A4
Q6547A	HP Laser Photo Paper, Glossy, A4
Q6548A	HP Laser Photo Paper, Glossy, A3
Q6550A	HP Laser Photo Paper, Matte, A4
Q2400A	HP Everyday Paper, A3 ⁶
Q2398A	HP Everyday Paper, Letter ⁶
Q2399A	HP Everyday Paper, A4 ⁶
Q2397A	HP Premium Choice LaserJet Paper, A4 ⁶
Q2396A	HP Premium Choice LaserJet Paper, A3 ⁶

⁵ Declared yield value in accordance with ISO/IEC 19752.

⁶ Available in selected Asia Pacific countries only.

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For more information on

HP Care Pack, visit:

<http://www.hp.com/apac/hpservices/carepack>

HP Instant Support Professional Edition (ISPE), visit:

<http://instantsupport.asiapac.hp.com>

For more information on support, visit: <http://www.hp.com/support>

For more information on HP genuine parts, visit:

<http://www.hp.com/go/hpparts>

For specific warranty details, please check with your local country resellers.

For more information, call your local Hewlett-Packard sales office or your nearest HP authorised dealer or visit us at www.hp.com

HP customer information centre (for product information)

Australia	13 23 47
China	800 820 2255
Hong Kong	800 938 833
India	1600 444 999
Indonesia	0800 1111 222
Korea	080 703 0700
Malaysia	1800 88 4848
New Zealand	0800 733 547
Philippines	1800 1441 6688
Singapore	1800 278 8100
Taiwan	0800 236 686
Thailand	+662 353 9000
Vietnam	+848 823 6215

HP customer care centre (for post-sales service)

Australia	13 10 47
China	800 810 5959
Hong Kong	+852 3002 8555
India	1600 112 267
Indonesia	+62 21 350 3408
Korea	+82 2 3270 0700
Malaysia	1800 80 5405
New Zealand	0800 449 553
Philippines	+63 2 867 3551
Singapore	+65 6 272 5300
Taiwan	+886 2 8722 8000
Thailand	+662 353 9000
Vietnam	+848 823 4530

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- Pakistan • Sri Lanka

